

Q. What is going to happen to my FHFC membership?

A. All memberships will be cancelled with FHFC on 12/31/21. Beginning in October, YMCA membership engagement team members will be available to assist with answering membership questions about the Y and transferring all members to the YMCA who wish to join the YMCA. YMCA memberships will be effective 1/1/22. If you do not wish to join to the YMCA there is nothing further you need to do with your membership, it will automatically cancel on 12/31/21.

Q. Will we still be able to use the Franciscan Health Fitness Centers Chesterton Facility?

A. No, effective 1/1/22 reciprocity between the FHFC Fitness Centers will end. However, Schererville members who join the Y will now have access to Y facilities throughout Lake County.

Q. What happens to our dues?

A. The Y is all about creating accessibility to amazing health and fitness programming, so they do have a reduced dues rate compared to what our dues are. The Y's rates will be similar to those at Southlake YMCA (Crown Point). For full info, check out crymca.org/ScherervilleYMCA.

Q. Will the facility remain 24 hours?

A. More than likely the Y will not remain a 24-hour facility. However, the Y opens very early in the morning and stays open until late in the evening. As a family-friendly facility, the hours will be Monday-Friday: 4:45am-10:00pm; Saturday & Sunday: 6:30am-7:00pm. They only close 2 days a year on Christmas and Easter so the YMCA will be very accessible.

Q. Will Les Mills remain part of group exercise classes?

A. Yes, Les Mills will stay as part of our group exercise class offerings along with other great classes offered by our amazing instructors.

Q. What if I have made arrangements with the business office and I am owed time back beyond 12/31/21?

A. Someone from our business office will be reaching out to all members who have made arrangements with our office to make right of all time/money owed.

Q. Will Kid Zone services be re-opened?

A. Yes, once the Y opens 1/1/22, Kid Zone services will resume. The Y will offer Kids Zone (ages 6 weeks-5 years); Kids Club (ages 6-12) for active family memberships. Details and hours of operation have yet to be determined.

Q. What happens to any personal training sessions I have?

A. All outstanding sessions/services will need to be used by the end of 12/31/21. Those services will not carry over to the Y.

Q. Can YMCA members start using our club now?

A. No, Y members will not be allowed to access the Schererville facility until 1/1/22. If they currently hold memberships at both places and want to cancel their membership here immediately, they will not have access here until 1/1/22.

Q. How will members be informed through the transition?

A. Very similarly to how we communicated about COVID restrictions we will send out e-mail communication as things develop and we will also be creating a landing page on our website that you can go to for the latest information. That page is still in production and we will communicate to all of you once it is up and running. You will also be able to visit the Crossroads YMCA website at crymca.org/ScherervilleYMCA for updated information from the Y.

Q. Will you still have Senior Rates?

A. Yes, we will have senior rates, Silver Sneakers, and AARP Renew Active memberships

Q. Will you have any updates to the facility?

A. Yes, we will make improvements to the fitness center, field house and add new branding and informational systems such as printed brochures, and open times for members that the Y calls mastheads. We are reviewing locker room options as we look to create a safe, family-friendly environment.

Q. Will the Diamond locker room remain?

A. No, our Diamond memberships will end on 12/31/21. Due to the tax-exempt status of the Y, we cannot create exclusivity for any one group of individuals. The plan is to convert that locker room into a larger family changing locker room.